



Zurich General Takaful Malaysia Berhad

Registration No. 201701045981 (1260157-U)
Level 23A, Mercu 3, No. 3, Jalan Bangsar, KL Eco City, 59200 Kuala Lumpur, Malaysia
Tel: 03-2109 6000 Fax: 03-2109 6888 Call Centre: 1-300-888-622

Dear Valued Customer,

RE: Notice of discontinuation of Oyen Takaful Kucing (Effective 5th July 2026).

We refer to your participation in the Oyen Takaful Kucing. Please be advised that Oyen Takaful Kucing will be discontinued with effect from 5th July 2026. This notice is issued on 5th May 2026 to provide you with sufficient time to make alternative arrangements, if required.

All certificates currently in force shall remain valid and coverage shall remain as per existing and conditions term until the respective certificate's expiry dates. All valid claims incurred within the coverage period will continue to be assessed and processed in accordance with the certificate terms. There will be no changes to existing coverage or benefits during the remaining certificate term. Kindly please note, there will be no new certificates (including renewals, where applicable) will be issued from 5th July 2026 onwards.

If you require further information or assistance in relation to this matter, please contact our Customer Service team at 1-300-888-622 or email to us at callcentre@zurich.com.my.

We thank you for your continued support and remain committed to serving you throughout the remainder of your certificate term.

Yours sincerely,

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Pelanggan Yang Dihargai,

RE: Notis Penamatan Oyen Takaful Kucing (Berkuatkuasa 5 Julai 2026)

Merujuk kepada penyertaan anda dalam Oyen Takaful Kucing. Dimaklumkan bahawa Oyen Takaful Kucing akan ditamatkan pada 5 Julai 2026. Notis ini dikeluarkan pada 5 Mei 2026 bagi memberikan anda masa yang mencukupi untuk membuat sebarang pengaturalan alternatif, sekiranya diperlukan.

Semua sijil yang masih berkuat kuasa akan kekal sah dan perlindungan akan berterusan mengikut terma dan syarat yang sedia ada sehingga tarikh luput sijil. Semua tuntutan yang sah dan dibuat dalam tempoh perlindungan akan terus dinilai dan diproses mengikut terma sijil. Tiada perubahan kepada perlindungan atau manfaat sedia ada sepanjang tempoh sijil yang berbaki. Sila ambil perhatian, tiada sijil baharu (termasuk pembaharuan, jika berkenaan) akan dikeluarkan mulai 5 Julai 2026.

Sekiranya anda memerlukan maklumat lanjut atau bantuan berhubung perkara ini, sila hubungi pasukan Khidmat Pelanggan kami di 1-300-888-622 atau emel kepada kami di callcentre@zurich.com.my.

Kami mengucapkan terima kasih atas sokongan berterusan anda dan tetap komited untuk memberikan perkhidmatan sepanjang baki tempoh sijil anda.

Yang benar

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